



April 22, 2015

PARK WATER COMPANY CUSTOMERS
NOTICE OF STATE WATER RESOURCES CONTROL BOARD
EMERGENCY REGULATION TO CONTROL WATER USE DURING DROUGHTS

Park Water Company has been ordered by the California Public Utilities Commission (CPUC) to notify its customers of the State Water Resources Control Board's (Board) restrictions and fines for violations of the Board's regulations. This notification is being sent because California is facing one of the most severe droughts in recent memory.

The Governor issued an Executive Order on April 1, 2015, mandating additional water use restrictions. At this time, the Board has not yet established the new mandatory rules. Once the Board acts, the Commission will follow suit, and we will notify you of additional water use restrictions.

The Board has determined that the following water use activities by Park Water Company customers are not allowed:

1. Watering outdoor landscapes in a way that causes "runoff" onto the adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures.
2. Washing a vehicle, with a hose without a shut-off nozzle or device that will immediately stop the flow of water when not in use.
3. Using drinking water to wash driveways and sidewalks.
4. Using drinking water in a fountain or other decorative water feature, except where the water is recirculated.
5. Watering outdoor landscapes during and 48 hours following measurable precipitation.
6. Restaurants and other food service establishments can only serve water to customers on request.
7. Operators of hotels and motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.

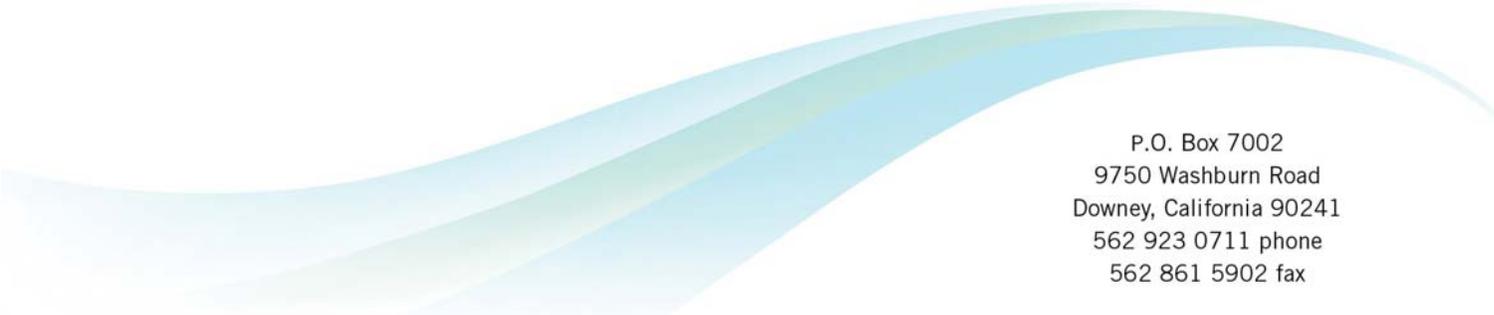
P.O. Box 7002
9750 Washburn Road
Downey, California 90241
562 923 0711 phone
562 861 5902 fax



In addition, Park's Water Conservation and Rationing Plan limits use of water for outside plants, lawn, landscape, and turf areas to no more than every other day. Park Water will notify our customers when we are aware of leaks within the customer's control.

Violation of any of these prohibited water use activities is an infraction punishable by a fine up to five hundred dollars (\$500) for each day in which the violation occurs. Park has procedures to facilitate reporting of employee or customer identified violations and conveyance of the information to the appropriate enforcement authorities. Please note that such fines can be assessed only by the appropriate local authority. Park Water will not receive any money from the enforcement authority. Other enforcement action may be taken including discontinuing water service for customers who repeatedly violate these restrictions.

Further information may be obtained from Park Water Company's business office located at 9750 Washburn Road, Downey, CA 90241 or call 800-PARK-WTR (800-727-5987).

A decorative graphic at the bottom of the page consists of several overlapping, wavy bands of light blue and green, creating a sense of movement and water.

P.O. Box 7002
9750 Washburn Road
Downey, California 90241
562 923 0711 phone
562 861 5902 fax